

travellTnow Enterprise

travellTnow "Enterprise" consists of a suite of e-business solutions developed specifically for the global travel industry. A cost effective, modular and scalable solution, it enables travel organisations of all sizes to grow, diversify and manage a multitude of key strategic relationships.

The **travellTnow "Enterprise"** suite can be tailored to meet the exact needs of you and your customers, and is capable of complementing multi-channel business models including direct booking, supplier sales and call centre integration.

Companies using **travellTnow "Enterprise"** include:

- » Tour Operators
- » Travel Agents
- » Vacation Packagers
- » Destination Marketers
- » Tourism Bureaus
- » Hoteliers

travellTnow "Enterprise" delivers!

The **travellTnow** suite can be deployed "out of the box" or may be customised to fit complex and specific business needs. The modular aspect of the **travellTnow** suite allows for maximum flexibility and scalability. Only deploy, use and pay for the functionality and features that you require.

The **travellTnow "Enterprise"** suite delivers:

- » Excellent performance levels
- » Scalable, Robust and Stable Technology Platform
- » Customisable, intuitive and user friendly functionality
- » Low cost of entry / ownership
- » Seamless integration capabilities

The **travellTnow** suite allows for the complete integration of your booking and reservations to your online brand and marketing efforts.

Core Components

The **travellTnow** Suite consists of:

Look & Book

Customisable, multi-currency, online booking engine tailored for both B2B and B2C formats. The standard functions include logical search, result listing, reservation and secure payment.

Reservation Centre

Comprehensive desktop reservation system which facilitates product and property allocation, availability, rates and online reservations offers complete back office management and

reporting capabilities. Reservation centre facilitates your day-to-day business operations providing the ability to monitor sales, commissions, profitability and fees.

Call Centre

User friendly, feature rich Call Centre module providing centralisation of booking and quote management via one easy to use system. Call Centre is a simple desktop application that will enable your business to manage bookings with confidence. Its feature-rich functionality makes it easy to manage all your enquiries within a single user friendly environment.

Content+

Multi-lingual Content Management Solution (CMS) tailored for the travel & tourism industry. Websites, intranets and extranets can all be managed simultaneously via this system, giving users complete control over content authoring, publishing, layout and accessibility. Extended functionality includes website cloning, personalisation, access rights management and dynamic advertising.

Supplier Extranet

A supplier / partner facing inventory management system which facilitates real-time rate management, availability, reservations and promotion schemes. The Supplier Extranet can be easily integrated with other third party tour operator software systems such as Tourplan.

GDS Connect

Seamless integration with multiple supplier data sources via a single XML interface. The module enables users to initiate a single search against multiple GDS suppliers, combining the responses into one single integrated response.

CRM+

Giving you the ability to seamlessly communicate with your Customers, and easily manage all communications and correspondence. Powered by Microsoft Dynamics CRM, CRM+ allows for management, control and tracking of all your customer data. Microsoft Dynamics CRM is a Customer Relationship Management software solution developed by Microsoft. It is a part of the Microsoft Dynamics family of business tools.

Finance+

Manages all of your financial management and reporting requirements. Finance+ is powered by Microsoft Office Accounting which is Microsoft's entry level accounting software targeted towards small to medium sized businesses. It compares and competes directly with Sage Line 50. We can seamlessly integrate Finance+ to provide a comprehensive end to end financial management solution for your Travel Business.

The **travellTnow** suite is offered as a hosted application or can be deployed as a local server solution. The following technologies have been utilised in the development of the platform.

Microsoft .NET, SQL Server 2005, XML