

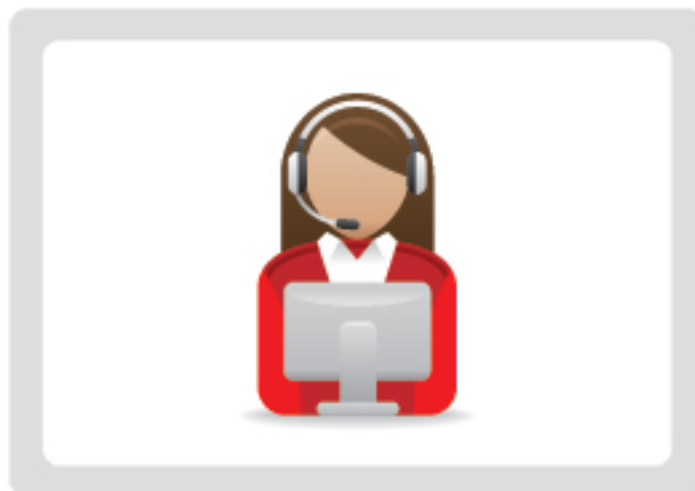
Feature Rich Solution



biznettraveltech's user friendly, feature rich "Call Centre" module provides the centralisation of booking and quote management via one easy to use system. **The Call Centre module** is a simple desktop application that will enable your business to manage bookings with confidence. Its feature-rich functionality makes it easy to manage all your call centre enquiries within a single user friendly environment.

Every aspect has been designed with the Call Centre User in mind. The online booking system has been optimised to speed both trade and public customers through every step of the booking process. **The Call Centre module** is quick, efficient and easy to use. It's an intuitive system that's been logically designed to help your Call Centre Staff record bookings and manage transactions with speed and ease.

The Call Centre module integrates directly with **biznettraveltech's Reservation System** and the rest of **travellTnow "Enterprise"** suite.



Key Features include:

- » Call Centre Friendly Booking Interface
- » Views of Availability across a daily, weekly, monthly window
- » Colour coded window of availability
- » Preview Product costs before booking
- » Up-selling and cross-selling techniques
- » Customer Lookup Facility, Discounting on returning customers
- » Integration with Payment Gateways
- » Review Customer Orders
- » Amend and Cancel existing bookings

Key Benefits:

- » Help clients increase conversion ratios and maximise revenues
- » Speed up bookings
- » Increase staff productivity
- » Handling reservation requests and general customer enquiries
- » Centralised control over all bookings

If you require a system that will aid your ability to manage and centralise your Call Centre bookings and quotations, you require the **Call Centre System**.