

## Online and Offline Solution



**biznettraveltech** has developed a comprehensive desktop reservation system, that supports and optimises the business processes of tour operators and travel organisations with online and offline reservation requirements.

**biznettraveltech's** Reservation Centre allows for the easy creation and management of:

- » Agents
- » Property and Product types
- » Associated allocations
- » Product availability
- » Rate bands
- » Special offers

Your core business product offering can be further enhanced by utilising our dynamic packaging solution which integrates directly to the reservation and booking engine. Allowing you to offer and up sell a range of products and associated services.

### Robust , Flexible and Highly Manageable Solution

The robust architecture, with a central view of property availability and integrated channel management tools, offers the highly desired capability of being a single inventory management solution. This Reservation System is the hub of the **travellTnow "Enterprise"** Suite. The Reservation Centre offers complete back office management with full reporting functionality. It is deployed with a suite of "Out of the Box" reports and additional reports can be added on request.

### Key Benefits Include:

- » Helps your business manage the many sales channels, helping maximise yields and extending your market reach
- » Maximise profits by managing centralised accessible information like rates and availability
- » The Reservation System provides timely operational knowledge. The back office tools and reports allow you to react and respond to market changes and feedback in real-time
- » Rate, Inventory and Allocation Management tools provide a cost-effective and efficient distribution solution for your entire enterprise
- » A robust architecture, the application is a dynamic solution that will easily expand with the ever-changing distribution market and your businesses enterprise strategies
- » Powerful channel management capability

**The Reservation Centre** may be deployed as a standalone application or seamlessly integrated with the **travellTnow "Enterprise"** product suite.

## Core Features

### Supplier Management

- » Supports all types of Travel Products/Services
- » Manages blocked inventory, free sell and space availability
- » Sophisticated rules for handling all Rate Management: overlapping seasons, price bands, weekend/midweek; nightly; base nights, extra nights; etc
- » User and Agent Management
- » Integrate with our **Supplier Extranet** to allow your partners and suppliers to login securely and make changes to products, inventory and rates
- » Create Specials Offers
- » Close Out Availability
- » E-mail/Print/Fax / SMS quotes and confirmations
- » OTA Compliant XML Interface

### Financial

- » Tax Management
- » Currency Tracking and Management
- » Calculate mark-ups, markdowns, commission based on profit percentage, credit card fees, and fixed amounts
- » Customisable Payment Terms
- » Ability to override prices
- » Discounting Facility
- » Recording of Online / Offline Transactions
- » Commission tracking

### Reports

- » Weekly Sales Report
- » Availability Report
- » Agent Invoice/Credit Note
- » Agent Statement
- » Agent Sales Report
- » Sales Activity Report
- » Owner Bookings by Location
- » Cancelled Bookings Report
- » Cash Sheets
- » Balances Outstanding Report
- » Sales by Staff
- » Allocation Report
- » Sales by Arrival
- » Agent Debtor Report
- » Late Booking Report
- » Brochure Request Launch

### Interfaces

- » Communicates seamlessly with Internet Booking Engine and Call Centre System to offer real-time integration to online booking and call centre services
- » Ability to interface via Web Services with existing Websites and Booking Engines
- » Allows Agents to "Push Bookings" directly to the Reservation System via XML Interfaces
- » Ability to Share "Rates and Availability" with other **travellTnow** Clients